

When you book your Winter Activity Pass, we begin preparing for your arrival to ensure we are delivering the best possible experience! Your Winter Activity Pass allows you access to the Tubing Hill during your allotted time. It also allows you to enjoy many of our other activities including ice skating on our ponds and trail access for cross-country skiing or snowshoeing. Equipment rentals are not included *except* for tubes.

Please remember tubing at Beaver Meadows Ranch Resort is an extreme and exciting adventure so we stay very busy! That also means that we often have to turn people that have not registered online away in order to not overload the area. Please read our Rescheduling and Cancellation Policies below so that you know what to expect if life happens and plans change.

Waiting until the day of your visit to purchase passes may result in them being sold out, particularly on weekends and during holiday breaks. Unfortunately, this also means that we are not always able to reschedule guests into a different time slot during those times, even on the same day. We will try to reschedule whenever possible, otherwise, our Cancellation Policy will apply.

Rescheduling:

- FREE rescheduling up to 1 week (7 days) before your reserved day
- \$5 per person Rescheduling Fee for changes made from 6 days before your reserved time to 3:00 pm the day before your reservation
- NO rescheduling allowed after 3:00 pm the day before your reservation

Cancellations:

- NO Refunds will be issued for cancellations.

Confirmation Notes:

Thank you for booking your favorite activity at Beaver Meadows Resort Ranch! We want all of our guests to have an amazing time while enjoying the Ranch. To ensure the safety and enjoyment of all of our guests and staff please the following guidelines have been put in place:

Please arrive 30 minutes before your scheduled time

- Please plan your travel time accordingly and take winter conditions into consideration when planning. If this is your first time visiting the Ranch you may wish to extend the 30 minute time frame.
- We encourage all guests to arrive early in order to take advantage of their entire allotted time. Please keep in mind that you will want to allot enough time for parking, walking to the Pavilion, safety briefing requirements, waivers (if not filled out online, in advance), and check-in procedures.
- Parking is located in the upper lot behind the Office/Condo building on your left when you arrive on the property. It is necessary to walk down a hill to reach check-in, located in the Pavilion. If someone in your party will need assistance getting to the check-in area, please let one of our staff members know in advance and we can help plan the best approach.
- The Big Bear Pavilion is located to the Southwest of the Office Building and Restaurant. Signs are posted on the property and you can find maps of our property at <https://beavermeadows.com/accommodations/camping/>

Recommended Attire:

- Please remember that you are coming to enjoy the winter alpine conditions which can change rapidly and with little warning! Appropriately layered clothing will be the key to enjoying your mountain adventure.
- We strongly recommend waterproof coats and pants, warm layers, snow boots with traction and gloves. Goggles or polarized sunglasses will make your trip more enjoyable and protect your eyes from the intense glare off of the snow from the sun.
- You may choose to bring your own helmets. Helmets are not required and we do have helmets available to rent on a first come, first served basis.
- Loose clothes, scarves, long hair may get caught in equipment.
- Cell phones and other valuables should be securely zipped up
- Dress to stay very warm and dry!

Tubing Hill Conditions:

- You can't control the weather! And neither can we! Weather conditions change rapidly up here which won't just dictate your fashion for the day, it will absolutely impact the conditions of the tubing runs. The weather can speed up, slow down, shut down or require us to change the rules of the runs.
- It is rare but on occasion the weather is too severe to continue tubing. If we are forced to close the tubing hill due to adverse weather conditions, we will contact all reservations with as much advance notice as possible. Please check your email before you leave to head up the mountain, especially if it's snowing!

Safety Regulations:

The safety of all of our guests and staff is of the utmost importance to Beaver Meadows Resort Ranch. Our staff is trained with this as our main focus. All safety rules and regulations are put in place for your protection and must be followed at all times. Risk levels change rapidly with the weather and tube hill conditions, so staff instructions must be followed at all times. Failure to do so can result in activity pass(es) being revoked. Under these circumstances, no refund will be offered for any remaining time that may be left on the pass(es). Everyone is required to have a signed waiver on file prior to participating in any activity.

- All riders must attend the mandatory safety briefing prior to receiving your lift ticket and heading to the tubing hill
- All riders are responsible for following the rules laid out in the safety briefing at all times.
- If there are concerns about a language barrier or any situation that may prevent a rider from understanding or being capable of following the safety rules, please let staff know prior to your safety briefing.
- Minimum of 36" Rider Height. While there is no minimum age, usually 4 years old is when they are able to reach both handles on the tube
- 1 person per tube - No lap riders
- All persons must be able to sit in the tube and hold on with both hands at all times. Double tubes can hold two (2) people and we can link multiple tubes together, when allowed by conditions.
- We always strive to keep the tubing and other winter activities as fun and safe as possible. Please be aware of your surroundings at all times, especially while on the tubing hill. Parents, guardians and chaperones are responsible for their children's safety and their compliance with safety regulations. Children must be supervised by a responsible adult at all times.

- While many areas of the Ranch are pet friendly, the tubing hill cannot allow pets under any circumstances. Please consider leaving your dog at home or with a trusted person as they are not allowed to roam unattended on the property either.
- Helmets are not required for winter activities. You may choose to bring your own or rent a helmet. Helmets are available on a first come, first served basis and availability cannot be guaranteed.